

Staff Members' Solidarity against the Pandemic

扶康人攜手抗疫



應對疫情爆發

第五波疫情高峰期，院舍員工首當其衝受到前所未有的挑戰。有見及此，本會將暫停開放的服務單位改為有需要的員工休息處所，讓他們有足夠休息之餘，並減低他們擔心感染家人的憂慮。

前線及後勤團隊傾力支援

麗瑤成人訓練中心社工周姑娘 (Emma)，帶著會染疫的心理準備成為支援隊一員，到爆疫的護理院舍照顧確診的院友。惟一星期後不幸染疫，Emma 擔心留家隔離會傳染家人，在本會的支援下，到本會員工休息處所暫住，「開頭都好擔心能否好好休息，始終咁短時間由原來的服務單位變身作員工休息地方，又要準備咁多物資。」但入住後，Emma 很快感受到員工間的關愛，「感覺到會方有充足的支援及關愛，適逢當日氣溫急降，同佢地講好凍，當晚就即刻送暖風機嚟。」Emma 娓娓道來會方的窩心安排，還有很多，不能盡錄。

隨著疫情加劇，員工休息處所開始不敷應用，因此，本會設立更多可供員工暫時休息的地方。院友及前線員工陸續出現感染，人手緊絀下，天耀之家社工彭姑娘 (Po) 自薦當夜更照顧確診的院友，讓更多人手支援日間工作。因為家有幼兒，Po 決定使用臨時棲身處所，「剛到達已感到會方的關懷及同事的細心，已經準備好日用品、帳篷、枕頭、沖涼用品，第二日仲特登準備好多零食俾我，好似同我打氣。」

並肩同行

疫情期間，本會設置員工休息處所，為員工提供支援之餘，讓他們無後顧之憂地照顧院友。Emma 和 Po 不約而同表示，在疫情期間感受到會方對員工的關愛及支援，員工之間共同進退，不分服務單位及職級都投入戰線支援。

Pandemic outbreak response

During the peak of the fifth wave of the pandemic, our frontline staff faced the challenges of such unprecedented times. As a response, the Society immediately re-purposed service units that are temporarily closed, so as to provide our staff a place for rest, while reducing their worries about infecting their family members.

Unremitting support from the frontline and backup teams

Emma, a social worker from the Lai Yiu Adult Training Centre, was psychologically prepared to be infected when she became a member of the support team to take care of infected residents in hostel where outbreaks occurred. After a very difficult week, Emma unfortunately fell ill with the virus. She was worried that she would infect her family members if she quarantined at home. Fortunately, with support from the Society, she was able to stay temporarily at a Respite Station that the Society set up. "At first, I was worried whether I would be able to rest properly. After all, the respite station was transformed from a service unit in such a short period of time, so much had to be prepared so quickly." Moreover, after moving in, Emma quickly felt the care and support from our staff, "I felt I have received full support and care from the Society. The weather changed and there was a drop in temperature. When I mentioned that I was cold, a heater was sent immediately that night." Emma went on to recount the various support that she had received from the Society.

As the pandemic worsens, the Society set up more respite stations for staff. During the outbreak, residents and frontline staff fell ill one after another. As manpower became increasingly limited, Tin Yiu Home's social worker Po volunteered to work during night shifts to take care of infected residents, so as to allow more manpower to support day time shifts. With young children at home, Po decided to stay at the respite station. "I felt taken care of by the Society and my colleagues when I stayed there. Daily necessities, tents, pillows, and shower supplies were already prepared for me. On the next day, I even found a lot of snacks, as if they were there to cheer me on."

Walking side by side

During the pandemic, the Society has set up a few staff respite stations, so as to provide support for the staff, so that they can take care of the residents without worrying. Both Emma and Po expressed that they felt the heartfelt care and support from the Society. No matter service unit or rank, staff worked together as a team.