

主席報告



香港在過去一年正處於全球金融海嘯的陰霾下，由於資源匱乏，加上向外界籌募捐獻變得困難，本會在擴展服務方面亦殊不容易。然而，值得欣喜的是我們全體員工、董事局及各委員會委員，以及服務使用者家長均能團結一致、悉力以赴、共渡時艱，讓我們能一如既往，繼續提供優質服務。此外，我們亦不斷推陳出新，開辦各項嶄新服務以配合社會的發展和需要。本人謹在此向各位曾為殘疾人士福祉出力，致力推行扶康會的抱負和使命的人士致意。

服務發展新路向

牽蝶中心

我們衷心感謝凱瑟克基金支持，贊助自閉症人士發展及支援中心三年(2006年6月至2009年5月)的設立及營運費用。累積了三年運作的經驗，並為了照顧更多不同年紀、不同需要的自閉症人士，我們決定擴展服務，並將中心改名為牽蝶中心。此外，由於早期介入對有需要人士極為重要，中心將提供服務予所有年齡組別的人士。中心將由2009年6月開始，主要提供評估服務、臨床治療、學校顧問服務及公眾教育，並拓展自閉症人士個人發展項目及家長資源角。我們將繼續致力為自閉症人士及其家人提供支援。

本會除了對中心活動進行實證為本的研究外，亦派代表團前往新加坡、台灣及中國廣東省地區，考察當地自閉症服務的情況，並於2009年4月1日，即「世界關顧自閉日」的前一天，舉行相關的自閉症服務及考察經驗交流研討會。大會還邀請了自幼患上自閉症、現任大學畜牧科學教授的Temple Grandin博士，透過視像會議作專題演講。此外，來自新加坡的講者也分享了她的經驗及其機構與新加坡政府合辦的自閉症服務計劃。我們

亦已向曾於2007年到訪本會康復中心的行政長官遞交計劃的報告。

扶康家庭

本會於1997年成立扶康家庭，旨在為智障人士提供一個溫馨的家居生活環境。承蒙香港賽馬會慈善信託基金贊助本會三間扶康家庭(邇逅軒、婉明軒及和諧軒)的經常性開支；第四間扶康家庭——超瑩軒，亦已於觀塘翠屏邨成立。由於超瑩軒屬自負盈虧項目，我們推出「扶康家庭助養計劃」，希望獲得社會熱心人士捐助，支持未能全數負擔基本生活開支的智障家庭成員。

樂融坊

本會將於2009年年底開設樂融坊，以增加殘疾人士的就業機會。樂融坊位處深水埗樂年花園，鄰近總辦事處，並開設了一個合作社。合作社的殘疾僱員能藉此機會接觸社會大眾，並從中學習社交技巧，同時增進彼此的了解。

保健員訓練課程

本會自2005年起開辦「保健員訓練課程」，是本港首間機構提供有關照顧智障人士的訓練。本會在過去一年更開辦「高級保健員訓練課程」，內容包括常用英文醫學用語及藥物學，以配合保健員面對不同服務的需要。

天水圍地區支援中心

本會按照社會福利署服務重整計劃，將家居訓練及支援服務轉型為地區支援中心，為天水圍區的殘疾人士提供訓練及支援服務。中心目前正進行裝修工程，預計於2009年12月正式投入服務。



機構嘉許文化

為嘉許員工的努力及良好表現，我們成功舉辦第一屆「好人好事表揚計劃」，會方並將感人片段編輯出版，以供同工分享。員工對推廣機構嘉許文化的活動反應熱烈，實在令人鼓舞。

服務質素及效率

為預防工傷，本會引入多項安全措施，包括鼓勵職員在工作前做熱身運動，以及為員工提供恆常職安健培訓活動。2008年9月，本會荃葵及深水埗區的員工組隊，參加職業安全健康局舉辦的職安健常識問答比賽，並榮獲季軍。此外，本會亦鼓勵服務單位推行「五常法」的管理模式。在員工的齊心協力下，去年的工傷數字銳減。2009年2月，本會友愛之家在由職業安全健康局舉辦的「良好工作場所整理」中奪得銀獎；同年4月，長沙灣成人訓練中心及友愛之家服務單位經理陳玉珠女士更脫穎而出，榮獲由職業安全健康局舉辦「全港傑出職安健員工嘉許計劃」的「機構/企業組——管理層組別」銅獎，成績令人鼓舞。

本會一直強調知識管理，讓員工累積的寶貴經驗及知識得以流傳。本會各宿舍的舍監合力製作小冊子，提供指引和小貼士讓宿舍順利運作，為本會知識管理帶來寶貴的貢獻。

為鼓勵員工分享知識和良好做法，本會繼續推行「卓越服務表揚計劃」，並與社福界分享優秀的計劃。本會的「『視訊關懷網』在麗瑤」計劃，讓護理院舍的服務使用者，透過視像科技與家人及社區人士溝通；計劃更在香港社會服務聯會智障人士服務網絡於2009年3月舉辦的活動中獲獎。此外，本會社區精神康復服務優秀員工張為琳女士，憑藉卓越而感人的助人歷程，奪得由香港社會工作者協會於2009年1月主辦的第十八屆優秀社工選舉2008-2009「優秀社工（新秀組）最感人助人歷程獎」。

交流活動

本會繼續與中國大陸各省市的康復機構及組織進行交流活動。2008年9月5日至10日，本會服務使用者、義工及董事局委員組成的21人代表團，出席與北京市殘疾人聯合會合辦、每隔兩年舉行的活動及殘奧會的開幕盛典。此外，本會的服務單位經理亦有參與由社會發展學院主辦的督導計劃，為深圳的社工提供督導服務。而以中國殘疾人聯合會為首、成員包括各省市的殘疾人聯合會代表的代表團，蒞臨本會參觀，並交流大家對康復服務的經驗。過去一年，我們與龍崗區殘疾人聯合會保持緊密聯繫，在員工培訓及成立新的康復中心方面提供協助。

與家長的合作

本會繼續與服務使用者的家長保持緊密合作和聯繫，並致力採取開放態度，維持高透明度及問責性，認真參考不同意見，務求讓服務達致精益求精。

最後，本人謹向會長葉恩明醫生太平紳士、董事局及各委員會委員、全體員工、服務使用者家長及各持份者為本會所作的貢獻致以衷心的謝意。全賴他們從不間斷的支持，我們將繼續為殘疾人士及其家人提供優質服務，將香港建設成一個充滿溫情和關愛的社區。

主席 李百灝



Chairman's Report

During the year under review, Hong Kong was affected by the worldwide financial tsunami. It was difficult to extend our services because of lack of resources and at the same time appeal for donation was not easy. However, I am glad to report that with the combined effort of our dedicated staff, Council and committee members and parents of our service users, the Society has successfully met the challenge and we have also maintained high standard of service quality as in previous years. We have also continued to develop new services to meet the needs of the community. I would like to take this opportunity to thank each one of you who has contributed to the well-being of persons with disabilities and committed to the vision and mission of the Society.

New Services Development

Hin Dip Centre

Thanks to the Keswick Foundation for their support in setting up and running the Development and Support Centre for Persons with Autism in the past three years from June 2006 to May 2009. With the experience gained, we decided to modify and expand the centre and change the name of the centre to Hin Dip Centre so as to provide as much service as needed by persons with autism. Besides, as it is crucial to provide early intervention to the persons in need, we also, instead of focusing on adults, open the centre to all age groups. Effective from June 2009, the centre will concentrate on assessment, clinical intervention, consultancy service to schools, public education, programme development for persons with autism and parents' resources corner. Our commitment to supporting persons with autism and their families has remained unchanged.

Apart from conducting evidence-based research on the programmes of the centre, the Society has sent delegations to Singapore, Taiwan and Guangdong Province of China to study their autism services. A conference on autism services and consolidation of autism service experiences in these areas was held on 1 April 2009, one day before the World Autism Day. The keynote speech was delivered by Dr.

Temple Grandin, a Professor of Animal Science and the most accomplished adult with autism through video conferencing. A speaker from Singapore also shared her experience and their joint autism project with Singapore government. The report of the study was presented to the Chief Executive who visited our Rehabilitation Centre in 2007.

Casa Famiglia

Our mission to set up Casa Famiglia to provide warm and family environment for persons with intellectual disabilities started in 1997. Thanks to The Hong Kong Jockey Club Charities Trust for supporting the recurrent cost of our three Casa Famiglia (Encounter, Splendor and Concordia). We have commenced the fourth Casa Famiglia, Radiance, at Tsui Ping Estate, Kwun Tong. As the new Casa Famiglia is self-financed, we have launched "Casa Famiglia Sponsorship Programme" to solicit assistance from generous donors to support those family members with intellectual disabilities who are unable to pay the full amount of the basic expenses.

Joyful Corner at Cronin Garden

In order to provide more job training opportunities for persons with disabilities, the Society has set up Joyful Corner towards the end of 2009 near the Head Office at Cronin Garden to operate a cooperative store to serve the community. By operating the business, persons with disabilities will meet customers from the public which gives a good opportunity for them to learn social skills and to enhance mutual understanding with members of the community.

Health Worker Training Course

The Society has commenced the "Health Worker Training Course" since 2005 and is the first organization in Hong Kong to provide training that covers care for persons with intellectual disabilities. In the past year, the Society also launched the "Advanced Health Worker Training Course" covering more English medical terms and pharmacology to equip health workers for different service needs.

District Support Centre for Persons with Disabilities in Tin Shui Wai

Under the re-engineering exercise of the Social Welfare Department, our Home-based Training and Support Service has become District Support Centre serving persons with disabilities living in Tin Shui Wai. The centre is now under renovation and is expected to commence operation in December 2009.

Appreciation Culture of the Society

To appreciate commitment and good performance of staff, we had completed the 1st “Good Staff and Good Event Recognition Scheme” and published the heartfelt episodes for sharing. The response of our staff to the appreciation culture was very encouraging.

Service Quality and Efficiency

To prevent work injuries, the Society has implemented a number of measures including pre-work warm up exercise for staff and on-going staff training on occupational safety and health. The staff team of Tsuen Kwai and Sham Shui Po region won the 2nd runner-up in the Safety Quiz 2008 organized by the Occupational Safety and Health Council in September 2008. The Society also encouraged the implementation of 5S in the service units. With the hard work of the staff members, the number of work injuries has been reduced in the past year. Father Tapella Home won the Silver Award in the “Good Housekeeping Competition” in February 2009, while Ms Judy Chan, Service Unit Manager of Cheung Sha Wan Adult Training Centre and Father Tapella Home, won the Bronze Award (Management Level) in the “Best OSH Employees Award Scheme 2009”, both organized by the Occupational Safety and Health Council.

The Society has put emphasis on knowledge management so that valuable experience and tacit knowledge accumulated by staff members can be kept. The joint effort of the hostel wardens to produce a booklet providing guidelines and tips for smooth operation of a hostel is a valuable contribution in this area.

On encouraging the sharing of knowledge and good practices, the Society has continued the “Outstanding Services Recognition Scheme”. We have also shared good projects with the welfare sector. The “Cyber Care Project” at Lai Yiu”, which enables visual communication of service users in the Care and Attention Home with their family members at home and members of community by means of webcam technology, obtained an award from Network on Services for Persons with Intellectual Disability of Hong Kong Council of Social Service in March 2009. Miss Josephine Cheung, a dedicated colleague of our Community Psychiatric Services submitted her helping experience and became the winner of “The Most Remarkable Experience in Helping People” of the “Outstanding Junior Social Workers Award” which is part of the 18th Outstanding Social Workers Award 2008-2009 organized by Hong Kong Social Workers Association in January 2009.



Exchange Programmes

The Society has continued the exchanged programmes with rehabilitation organizations in various provinces and cities of Mainland China. A delegation of 21 members consisting of service users, volunteers and Council members attended the joint biennial event with Beijing Disabled Persons’ Federation and the opening of Paralympic Games from 5 to 10 September 2008. A Service Unit Manager participated in a supervision project organized by Institute of Social Development providing social work supervision to social workers in Shenzhen. A delegation headed by China Disabled Persons’ Federation with members from Disabled Persons’ Federation of different provinces and cities visited our Society and we had sharing session with them on the rehabilitation service experience. In the past year, we had close liaison with Long Gang Disabled Persons’ Federation with a view to supporting them with staff training and setting up of a new rehabilitation centre.

Partnership with Parents

We have continued to work closely with parents of the service users. We adopted open attitude, maintained high transparency and accountability in order that different views received were seriously considered for continuous improvement of our services.

I would like to thank our President, Dr IP Yan Ming, JP, members of the Council and committees, staff members, parents of service users and other stakeholders. Their hard work has contributed greatly to the achievements of the Society. With their unfailing support, we will continue to provide quality services to persons with disabilities and their families and to work for a caring community for Hong Kong.

Simon P.H. Li
Chairman